

TAMMS Newsletter

Volume I, Issue 3

Product Review

Wonder if your new Windows 8 computer will work with TAMMS? Don't worry, TAMMS is fully compatible with Windows 8. TAMMS runs just like it did on Windows 7 with one exception. When TAMMS is downloaded Windows Smart Screen Filter may say the program could be harmful to your computer, but we know it's not! Simply click the "more info" button and "run anyways". Then the TAMMS installer pops up and you can install. TAMMS installs to the same directories as it did on Window 7 and making a desktop shortcut is the same as on Windows 7.

Windows 8



Pricing Rules Option in the BackOffice

Did you know you can create your own discount rules and apply them to any of your customers!

This can be done in the BackOffice located under the Pricing Rules tab. These discounts can be applied to any of your new or used items. You can set the number of days available for any given discount. You can set the number of items that can be purchased during a given discount period. This can be done for any customer type and can be modified at any time, as well. One great example is providing your military customers with a 30% discount on all DVD's for 30 days!! And yes, you can even limit how many DVD's they purchase within that same 30 day period.

Things you can do in the Utilities Menu

There are a lot of things you can do in the Utilities menu. In this issue we will go over 2 items and in the next issue we will go over several more.

Email List— While looking at a report in TAMMS you will see a F9 button for “Group Email”. When this button is pressed, it will send the report to another user instead of the user currently logged in.

POS Codes- This is where Reason codes and vendors are put into the system. When putting in a reason code, you select the type of code, a two character Unique Code, and a short description. Once you put one into TAMMS, it may not be deleted. It can be disabled so it will not show up anymore, but it will not go away. There are several situations in TAMMS that may require a reason Code such as:

- **Refund Reason:** When a refund is processed you may want to know why. Examples of Refund Reason would be “Already had” or “Broken when Opened”
- **Adjustment Reason:** These reason codes are for inventory adjustments. Examples of Adjustment Reasons would be “Stolen” or “Found in Store”
- **Batch and Transfer Reasons:** These show up at the end of a batch or transfer. Examples would be “Received from Vendor” or “Transferred to Store”
- **Price Adjustment:** this shows up when an employee discounts an item for a customer. Examples would include “Customer Service” or “Police Discount”

TAMMSOnline Enterprise Backoffice Reporting

Did you know that you have access to a powerful reporting application to assist you with keeping track of all your business activities and performance metrics. This is located in your TAMMSOnline Enterprise BackOffice System and is accessible to you at any time. This system includes a multitude of capabilities and functionalities, but for this section we are going to focus on the reporting functionality over the course of the next several newsletters. When it is applicable, we will provide additional detail documentation called knowledge-based documents. The knowledge-based documents or KBD's will be accessible on our Retail Software Solutions web site and as we build these KBD's they will be located on our Resource page.

The first step is, if you do not, currently, have access to the BackOffice system, please refer to the How To Request BackOffice Access document located on the Resources page, as mentioned above.

Product Extract Report

The first report we will briefly talk about is the Product Extract report. This is a very large report and it generates several Excel spreadsheets broken out by several categories including:

ACC/BOK/DVD/GAM/MUS/OTH/VHS

This report provides data for all items in the above categories for new and used sales and new and used quantity on hand. The totals are broken out for each store in your chain and the data is used to provide a way to see what items are selling in what stores compared to what is on hand in what stores to ensure items that are selling higher quantities are ordered in a timely manner & sent to the appropriate stores.